

Privacy statement and data protection in view of General Data Protection Regulation (EU Regulation 2016/678)

Endoss B.V. was established in Breda, the Netherlands, in 2006 and focuses primarily on validation services and high quality disposables for endoscopy and CSSD. Endoss is a 'business-to-business' company. That means we serve other business, hospitals institutes and clinics. We do not target consumers.

This statement is based on currently available information on EU Regulation 2016/678.

Why we need your data (scope)

We have to communicate with contact persons in your organisation for:

- Administration purposes (e.g. quotations, invoices);
- Advisory notices (e.g. safety of our products) in view of EU Regulation 2017/745 (MDR);
- Planning of service and logistics;
- Sending product information (e.g. new types, sizes and other variants).

To address the appropriate people in your organisation, we need to save some generic details of these persons that can be used to identify them. We need to save these details in our administration system so our employees know who to contact.

Your consent

In many cases, there is no possibility to ask your consent before contact is made, for example when you send us an e-mail for an enquiry. We consider your consent for saving details that identify you as our prospect or customer in case you ask us, otherwise we can't provide our service.

Data content

- First and last name
- Gender
- Function within the organisation
- Department within the organisation
- General telephone number and extension number
- E-mail address

Privacy by design and privacy by default and security

We do need save data that is not necessary for providing our services. Data is recorded in our administration system (from a ISO 9001 certified manufacturer), which is secured by individual accounts of employees.

Right to be forgotten

You have a right to be forgotten. This means we will remove you from our database and your data is no longer stored/used for contacting. This can be proceeded by a legal base, e.g. we cannot remove your name from an invoice.

Contact

If you have any questions, please don't hesitate to contact us.